



# BRIDGEMAXX

## INSTALLATION SET UP GUIDE

Thank you for adding BridgeMAXX Voice to your high speed Internet service. The set up is quick and easy- just follow these simple instructions.

*If you are a DigitalBridge Communications Standard Internet customer in Idaho or Montana, you will need to contact us at 1-800-979-3781 so that we can assist you with your set-up.*

### **WITH A WIRELESS HOME ROUTER**

1. Turn off power to your:
  - a. Computer
  - b. BridgeMAXX modem (disconnect the power adapter from your modem)
2. Using the supplied Ethernet cable, plug one end into the blue "INTERNET" port on your BridgeMAXX Voice Adapter.
3. Plug the other end of the same cable into the Ethernet/Data port on your wireless router.
4. Plug the phone line from a standard analog telephone into the "PHONE 1" port on your BridgeMAXX Voice Adapter. (Important note: If you are using a wireless home system, connect the primary phone to the voice adaptor. If you are using a corded phone, only one phone will work with your BridgeMAXX Voice Adaptor.)
5. Turn on power to your BridgeMAXX modem by reconnecting the power adapter and wait for the signal lights to indicate a connection to the BridgeMAXX network.
6. Attach the US plug adapter under the brown cardboard flap on the right side of the kit to the power adapter contained in the left side of the kit.
7. Plug the power adapter into the BridgeMAXX Voice Adapter and then plug it into the wall.
8. When the "Phone 1" light is on solid, the service is ready for use.
9. Power up your computer.
- 10. Pick up your phone. You should hear a dial tone. Your phone is ready to begin making calls. If you are having any difficulty please call us at 1-800-979-3781.**



### **Registering with E911**

Your address has already been registered with E911 services, using the service address you gave when you signed up for BRIDGEMAXX Voice. In the event you relocate your BRIDGEMAXX Voice equipment to a location other than is associated on your account, please contact DBC Customer Support at 1-800-979-3781 for assistance. You must do this to maintain E911 support if you relocate your BRIDGEMAXX equipment.